JOIN OUR TEAM!

USV FIELD SERVICE ENGINEER

The role

The USV field Service Engineer will be an integral part of the Sea-Kit operations team who are responsible for testing, commissioning, delivering and supporting our remote Uncrewed Surface Vessel technologies.

The primary role of the USV field Service Engineer will be to provide site based technical & operational support to the Fugro regional teams around the world.

This includes:

- Onsite technical support
- Training
- Retrofit system upgrades
- New product landing
- Testing & commissioning

You will work in a flexible rotation at project sites supporting regional operational teams with USV, onboard eROV systems and launch and recovery equipment ensuring that components are operational, and systems are up to date.

- Reports to the Technical Manager Sea-Kit, supporting the drive to meet department KPI's
- Works alongside the Sea-Kit operations team, providing technical support to the end users.
- Works alongside the regional USV field teams.
- Linking with the production & CI team to feedback areas for improvement and deeper support as received from the regional technical teams. This includes technical improvements, stronger documentation, improved safety features
- Works closely with the USV testing and commissioning team to support testing and handover of new equipment to the end user.
- Work with a team of four USV Field Engineers.

Key Responsibilities

- Provide onsite technical support to the regional field teams as requested
- Carry out planned retrofit upgrades to USV & EROV equipment onsite
- Provide onsite training to regional field teams
- Support in the handover and knowledge transfer of new equipment to regional field teams enabling a 'soft landing'
- Support the asset engineers with online technical support.
- Support testing and commissioning on new products.
- Assist with the planning/scheduling of retrofit upgrades
- Produce root cause analysis reports following equipment failure
- Produce site visit reports
- Carrying out system audits and producing asset audit reports

- Adhere to all Fugro QHSSE management systems, policies, and standards
- Assist with risk-assessing operational activities
- Responsibility to promote a positive QHSSE culture and actively participate in HSSE programs, audits and reviews

Experience & Knowledge

- Bachelor's in relevant industry experience
- 3-8 years' experience
- Full Driving License
- Previous Experience of working in a field technician/offshore engineer position
- Comprehensive understanding of electrical distribution, survey equipment, ROV systems, marine engineering
- Ability to travel regularly for work
- Beneficial to have previous experience in technical support

How to apply

For more information, visit our Careers page at: www.sea-kit.com/careers

Please ensure you have the right to work before applying.

To apply, please send a full CV to: carrers@sea-kit.com